A Complaint Made By Barry & Jennifer Pendergast Against Dr Brent Kinnie 2 May 2017

In preparing this complaint the Pendergasts are happy to allow The College of Physicians and Surgeons to examine fully if they contributed to any of these matters that were cruelly visited on them. They are happy to be examined in detail on these complaints.

They believe this complaint is an accurate statement of what transpired.

In this document FAC will mean First Alliance Church , CMA will mean **The Christian** and **Missionary Alliance in Canada**

Barry & Jennifer Pendergast, seniors in their late 70's and Coaches in good standing with the international Alpha Marriage & Family of Canada.18 years of experience joyfully serving hundreds of couples and parents through the Calgary region. Also to help train many other couples to run courses.

Witnesses for Barry & Jennifer Pendergasts Pastor Pat Nixon OBE Dr Meyer Schoeman (587) 779-5494 Dr Shauna Mercer 403 229 2273 Melodie Bissell, CEO, Plan To Protect Leo Dimnik Tom Losz Pastor Carey Thiessen

Representatives Of First Alliance Church and Canadian Missionary Alliance Church of Canada

Dr Brent Kinnie in General Practice & Elder at First Alliance Church appointed 30 November 2016 to properly and fairly arbitrate complaints first raised by Barry and Jennifer Pendergast in discussions and correspondence with Melodie Bissell at Plan to Protect, Pastors Tim Beadle and Les Bon-Bernard late May 2016.

Dave Orr Chairman of the Elders

Pastor Bon Bernard - Senior Associate Pastor, First Alliance Church

Pastor James Paton - Senior Pastor, First Alliance Church

Pastor Tim Beadle - CMA Western District Office

Pastor Brent Trask - CMA District Superintendent

Ron & Teresa Buschman - Marriage Matters Ministry Team Leaders

Mel Sylvester - Past member

Other members of First Alliance Church who may be called to provide evidence in these matters

Dr Brent Kinnie enjoyed a special role as a doctor on the Elder Board. This entailed a high responsibility to ensure that no leaders or attendees did anything to cause emotional, psychological harm to each other and to ensure all matters of church activities were carried out with maximum compassion and love. However Dr Kinnie was part of a board of elders at First Alliance Church that had also delayed updating the church governance and had failed to implement a robust conflict resolution process to deal with serious allegations between attendees and staff. They had failed in their responsibilities in these and other matters to ensure the leaders acted fairly in accordance with approved FAC and CMA policies.

In his handling of issues raised by Barry & Jennifer Pendergast and by their witness Pat Nixon , Dr Kinnie would show a complete lack of basic human compassion in dealing wth their legitimate concerns. Also Dr Kinnie acted in significant opposition to the exacting biblical, sacred and ethical requirements of being an elder and the high standards of the Hippocratic oath. Dr Kinnie failed to pay due diligence in his role as an impartial arbitrator. Dr Kinnie tried to force a reconciliation process before addressing serious ethical issues.

Dr. Brent Kinnie was appointed as an arbitrator sometime in late November 2016 to conduct and enquiry into identifiable complaints of abuse raised by Barry & Jennifer in person, in emails and in a testimony submitted electronically to the Chairman of the Board of Elders, Dave Orr on the 22nd November 2016 and a further copy to Dr Brent Kinnie 10 December 2016. These complaints covered issues where Barry & Jennifer felt they had been unfairly treated by church staff in a period from January 2015 to the current date. These actions had resulted in Barry & Jennifer being under doctors care to help a path to healing for severe emotional & psychological trauma & severe anguish.

Dr Brent Kinnie was appointed by Pastor Les Bon-Bernard who had previously admitted he was in a conflict of interest regarding his 6 month investigation of Barry & Jennifer's complaints about how they had been treated in a marriage ministry at First Alliance Church. Barry & Jennifer do not believe Dr, Kinnie was appointed because of a decision made independently in any open discussion by the Board of Elders at First Alliance Church. Dave Orr noted he had been consulted on Dr Kinnie's appointment and the special skills he could bring to the tasks at hand in late November 2016 but there is no evidence this happened.

Its appears Dr Kinnie may have been selected to act in Pastor Bon Bernard's and other senior pastors best interests. Dr Kinnie refused to accept concerns on his impartiality stated by the Pendergasts in their email dated 13th December 2016 and by Pat Nixon, in emails in early January 2017.

<u>www.jspeer.com/barrypendergast/Brent Kinnie 13Decmber16.pdf</u> <u>http://jspeer.com/barrypendergast/exchange Pat Nixon&Brent K.pdf</u>

Dr Kinnie failed to carefully examine the concerns expressed by the Pendergasts and

Pat Nixon about the duration and delays caused by pastoral actions. Dr Kinnie should have reported to his fellow elders that these extensive delays by the pastors were bound to hurt the Pendergasts significantly as witnessed by Barry & Jennifers personal physicians and counsellors and other witnesses. At no time has he made a written report of his findings as the appointed church arbitrator.

Dr. Kinnie failed to fully examine compliance by church leaders with the requirements of the FAC Staff Convenant document and the role of a Pastor of Family Ministry.

Dr Kinnie failed to properly recognize a webinar document and slides prepared by Plan to Protect explaining the serious harm caused by leaders who misused the power of their position in causing what is described as spiritual abuse with many resulting symptoms. The document was provided to Dr Kinnie and Dave Orr in early December 2016

We ask the College of Physicians & Surgeons to examine all the evidence, correspondence and meeting reports to see if Dr Kinnie conspired in any way with Dave Orr - Chairman of the Elders, Pastors Bon-Bernard, Paton, Beadle & Pastor Brent Trask to suppress a proper examination of evidence provided by the Pendergasts. Certainly evidence from witnesses suggest this might have happened

After Dr Kinnie's appointment as arbitrator an initial meeting was held on 12 December 2106 with Dr Kinnie, Barry & Jennifer, Pat Nixon and Pastor Bon-Bernard, Barry & Jennifer and Pat Nixon were surprised that Pastor Bon-Bernard had been invited and was allowed to unfairly question the Pendergast perception on a number of issues for which they had reasonable evidence. At no time from his appointment in November 2016 did Dr. Kinnie meet separately with Barry & Jennifer.

The Pendergasts and Pat Nixon believe that Dr Kinnie and Pastors Bon-Bernard, Paton, Beadle deliberately failed to communicate the Pendergast's concerns to other members of the Elder Board. Even when Elders Carlos Ang promised on 12 January 2017 to report back with questions he posed to Chairman of the Elders Dave Orr. Elder Ang noted 10 January 2016 "For me openness and transparency are crucial to resolve any issues, and any dealings that lack these qualities would not be honouring to God"

The Pendergasts and Pat Nixon saw no evidence of this openness and honesty in any dealings with Dr. Kinnie, Elder Dave Orr, Pastor Bon-Bernard and other leaders. In fact in an email dated 30 October 2016 Pastor Bon-Benard put the complete responsibility on Pat Nixon as a witness to ensure this happened. A notion that was quickly refuted by Pat Nixon and noted that this should be inherent in any matters of undue abuse that must be openly and impartially investigated.

From the outside there appears to be no serious discussion or investigation on these mattes by all members of the Elder Board, Surely if they had worked in full cooperation and communication they could have found workable practical solutions to the

Pendergast's many concerns. We trust the College investigators will request the Elder Board and staff handover all relevant documents.

The Pendergasts allege that Dr Kinnie did not fairly examine the following allegations that he should have known had caused great distress to the Pendergasts and was quite contrary to the principles outlined in FAC, CMA policies and just normal healthy working relationships. As a doctor he should have had special insights into these matters but failed to independently display or implement them.

In his responsibility as the appointed arbitrator he showed an unfair partiality towards senior FAC pastors and leaders by failing to properly investigate all the allegations on unfair behaviour by them from January 2015 to the current day.

Its unknown if Dr Kinnie had any experience in matters of this kind or consulted experts who were impartial and not influenced by the church leadership.

Dr Kinnie should have known his refusal to act fairly in the allegations made by the Pendergast in many emails, verbally, personal pleas and with other documents that by his training and spiritual beliefs would cause long term harm to the Pendergasts as can be indemnified by their respective doctors and other witnesses. He failed to implement a proper judgement of basic human caring or important biblical principals designed to protect the vulnerable from misuse of power by senior leadership

Quite simply logic suggests there can be no middle ground on this. Either Barry & Jennifer have lied about what transpired on 27th May 2016 and earlier, perhaps concocted an elaborate and imaginative plan with multiple witnesses and evidence. But for what purpose would we do that? Our relationships with all other parts of the church and Christian community on the outside are good. In the alternative did Dr Kinnie, senior pastors, team leaders and Elders lie to cover up their malicious acts. If the latter is true then multiple parts of biblical leadership requirements have been broken and appropriate counselling and disciplinary action is required.

www.jspeer.com/barrypendergast/email composite.pdf www.jspeer.com/barrypendergast/January28 2015 meeting Ron.pdf

Barry & Jennifer by past experiences were in a sense trying to carefully and responsibility exercise their legitimate right to blow the whistle on obvious and destructive abuse by church leaders and try to proactively chart a healthier course forward. Dr Kinnie in his role of arbitrator did everything he could to block and hide these concerns.

In particular in his role of arbitrator Dr Kinnie failed to properly investigate the following:

- allegations made against Ron Buschman the Marriage Matters Ministry Leader concerning actions he took between 21-29 January 2015 where he acted with unsupported suspicion and sent highly offensive messages to the Pendergasts and

temporarily removed them from facilitating a marriage course that he should have known would devastate them emotionally, psychologically, spiritually and cause division between team members. Dr Kinnie should have properly investigated if disciplinary action was necessary for this.

- Dr Kinnie failed to recognize that Ron & Teresa Buschman had not instituted proper polices of confidentiality to protect couples undergoing mentoring.
- Dr Kinnie did not recognize that Ron & Teresa Buschman had failed to comply with the requirements of the FAC Staff Covenant requiring strict policy of how ministries were run. Regular team meetings, proper recording of meetings and distribution to others. Also failed other FAC policy on how to deal with conflicts

http://www.jspeer.com/barrypendergast/FAC_Our_Staff_Covenant.jpeg

- Dr Kinnie failed to recognize and accept testimony that Ron & Teresa Buschman had purposely isolated the Pendergast to prevent them reaching married couples between March 2015 and the current day.
- Dr Kinnie failed to properly investigate that the Pendergasts claims they had registered legitimate concerns with senior Pastor James Paton 29th January 2016 and that no action had been taken to address these. Rather in early March 2016 the Pendergasts had been requested by Pastor Bon-Bernard to contact Ron Buschman. A person they had all ready identified had abused them and the sacred trust he had to protect them .
- Dr Kinnie failed to properly investigate whether Pastor Bon -Bernard had properly discharged his responsibilities and duties as the pastor in overall charge of the Marriage Matters Ministry to allow the Pendergasts to properly share their experience and demonstrated gifts to come alongside couples to help improve their relationships. Equally that Pastor Bon-Bernard failed to have any contact, join any meetings attended by Barry & Jennfer except for nine rushed minutes late November 2016 in a meeting that took six weeks to arrange. Barry & Jennifer felt a degree of hostility by the pastor but could not understand the reasons. The pastor never so much asked "Hows it going? Can I help you and your efforts in any way"? This was all in total contrast to the requirements by the FAC Staff Covenant and other policy documents and caused Barry & Jennifer to lose faith and trust in how the ministry was being administered and supervised. Certainly Dr Kinnie failed to see this. Roles of Family Minister: www.jspeer.com/barrypendergast/Family Life Pastor.pdf
- Dr Kinnie failed to properly investigate the Pendergasts evidence that Ron Buschman had called Elaine Young, The National Director of Alpha Marriage & Family early May 2016 to claim the Pendergasts had been removed from a marriage ministry because of conflict with him and the other team members. Also that Ron Buschman had failed to communicate these intentions to the Pendergasts to give them a chance to refute them . Dr Kinnie should have known this action would be deeply distressing to the Pendergasts

and failed to comply with core biblical principles and FAC policy. www.jspeer.com/barrypendergast/elaine-young-call.pdf

- Dr Kinnie failed to properly investigate the Pendergasts claims they were unfairly expelled from church ministry on 27 May 2016 for no cause or witnesses. **See link** At a meeting 8 March 2017 the Buschmans blatantly lied they had only accepted Barry & Jennifer's request to retire from the ministry. The invitation for Barry & Jennifer to meet the Buschmans 27th May was clearly deceitful in its purpose. Dr Kinnie would later say in early April 2017 this had only been a simple case of misunderstanding and miscommunication, even after he heard a recording where Elaine Young had described a phone call from Ron Buschman a month earlier saying Barry & Jennifer were out!

<u>www.jspeer.com/barrypendergast/Ron&Teresa 27May16.pdf</u> <u>www.jspeer.com/barrypendergast/ron control june1 2016.pdf</u>

- Dr Kinnie failed to recognize and accept testimonies provided by:

 Melodie Bissel, CEO of Plan to Protect, A national organization with a key objective to prevent abuse to children and vulnerable adults KINK

 Up until a few years ago FAC had used the Plan to Protect system but stopped its use because of disagreements and consequently an independent abuse review system.

 www.jspeer.com/barrypendergast/An Urgent Plea For Help.pdf

 http://www.jspeer.com/barrypendergast/witness plantoprotect.pdf

 Dr Kinnie failed to investigate testimonies submitted by Leo Dimnik & Tom Loszchuk
 http://jspeer.com/barrypendergast/witness Leo Dimnik.pdf

 http://jspeer.com/barrypendergast/Witness TOM L .pdf
- Refused the opportunity to consult with fellow doctors treating the Pendergasts for a number of emotional, psychological and physical symptoms Dr Meyer Schoeman (Barry doctor) and Dr Shauna Mercer (Jennifer's doctor) . Both these doctors would register serious concerns about the impact of actions before and specifically relating to events from 27 May 2016 that he should have known would cause serious emotional, psychological, spiritual and physical trauma. Also that his negligence would destroy their trust in his arbitration and the church leadership
- -Dr Kinnie should have been aware that the Pendergasts and Pat Nixon had repeatedly requested that Pastors Bon-Bernard, Paton, Beadle appoint a fully independent investigation of their allegations.
- _Dr Kinnie failed to do a proper examination of all documentation and evidence that would fail to display honesty and transparency in the pastors and his own and Dave Orr and others actions.
- Dr Kinnie conveyed information to Pastor Brent Trask the Western District Superintendent in mid April 2017 which he should have known was untrue and would

further victimize the Pendergasts. This information is shown in Pastor Tracks email dated 21 April 2017

Dr,. Kinnie and other Elder Board Members failed to monitor the actions of pastors, staff members, staff volunteers and other volunteers to ensure their behaviour complied with FAC standard level of behaviour expected in a organization of this type and size

Dr Kinnie failed to understand the purpose and meaning of policy documents fig 1, fig 2

Lastly the Pendergast ask the College of Physicians and Surgeons to also consider whether financial reparations are due from Dr Kinnie to the Pendergasts to act as an additional detterent to other doctors serving in similar positions